

Cashiers and Guest Service Staff (m/f/d)

Description

We are looking to hire several dedicated cashiers and guest service staff (m/f/d) as soon as possible.

Full-time | permanent | Pay grade 5 according to TVöD

Responsibilities

Cashier Responsibilities

- Operate our modern electronic cash register systems
- Independently perform cash closings and daily reconciliations
- Hand over the takings to the cash-in-transit service accurately and responsibly

Organization and Oversight

- Document all cash register transactions according to applicable regulations
- Maintain visitor statistics and sales data

Guest Service with Heart

- Be the first point of contact for visitors—whether for ticket sales, information, or assistance
- Provide knowledgeable and friendly advice on offers and pricing
- Sell hot and cold beverages as well as small snacks
- Manage lost and found items

Always Ready

- Provide first aid in emergencies—calm, composed, and professional

Qualifications

Your Profile

- Several years of experience working at the cash register
- Good German skills and confident communication, especially in guest service
- English or other foreign language skills are an advantage
- Willingness to work shifts, weekends, and public holidays
- Service-oriented and friendly demeanor
- Willingness to participate in internal training sessions
- Ability to stay calm and resilient, especially during busy times

Hiring organization

mattiaqua

Employment Type

Full-time

Beginning of employment

as soon as possible

Duration of employment

permanent

Date posted

8. August 2025

Job Benefits

🔗 At mattiaqua, you'll find more than just a job. Join a dedicated team, take on diverse tasks, and enjoy attractive benefits — discover what makes working with us special.

Contacts

Questions? We're here to help!

Our colleagues from Central Services are happy to assist you:

Ms. Averages, Ms. Laux-Reis, and Ms. Seilberger

Phone: 0611 / 31-8076 or 0611 / 31-8077

Interested?

We look forward to receiving your application — please send it by August 25, 2025, via email to: personal@wiesbaden.de

Severely disabled applicants will be given preference if equally qualified.